Hertzler Systems Inc.®

Turning Data into Knowledge

Products
Solutions
Training
Consulting

Major Manufacturer Finds GainSeeker Dashboard System a Big Plus

Situation

Min Huang, Data Management Engineer for TRUMPF was looking for a way that process control data could be easily accessible to whoever needed it without getting bogged down in numbers or in analyzing what the key data is indicating.

Critical Issue

TRUMPF is the largest manufacturer of fabricating equipment and industrial lasers in North America, providing innovative, high-quality products and solutions in the areas of sheet metal processing, laser-based production processes, electronic applications and medical technology. That means there are a lot of things to get right. Precisely right, in fact. No margin for error, but multiple ways that errors can occur.

Hertzler Systems Provided

TRUMPF found the solution with a GainSeeker customized dashboard that summarizes and quickly analyzes data from different operations and presents it in a visual, simple, at-a-glance way that allows managers to quickly discern and pinpoint specific problem areas. The ease of staying on top of multiple data points at once is a huge time-saving factor when it comes to quality control in a large company like TRUMPF.

Results

"The easy data accessibility of the dashboard was a big attraction for us," confirmed Min. "The charting tool is easy to use and the dashboard gives us a great visualization of the collected production data, enabling quick and easy reference. The server edition and charting without an extra license is also helpful," she said.

Hertzler Systems Support

The Hertzler team worked closely with TRUMPF on all phases of initial start-up and training. It was "very easy to work with Hertzler's team," said Min. "I'm very satisfied with their customer service."

For additional Case Studies please go to www.hertzler.com