



**Hertzler Systems Inc.**<sup>®</sup>

*Turning Data into Knowledge*

Products

Solutions

Training

Consulting

# GainSeeker Suite Training Overview

## **Learn the software - and how to use it in your job**

Hertzler Systems provides comprehensive training for our products. You'll learn not just how to use the software but how the software can help you in your job.

## **Tailor learning for your organization**

We realize that everyone has different training needs, whether it's in depth training for new installations or a quick introduction for new employees. We give you the ability to choose only the classes that are pertinent to you and your employees. For each class, you can find information, such as course content and duration, which will help you decide what is best for you. To further aid you, we have listed below common roles found in GainSeeker deployments and what classes they would find most beneficial so you can ensure your employees get the training they need.

### **Role: Deployment Champion (DC)**

The Deployment Champion is responsible for the high-level GainSeeker deployment decisions at all of the company's facilities. They also set priorities, cut red tape, allocate resources, and hold staff accountable for the success of the deployment.

### **Role: System Administrator/Technical Lead (SA)**

The System Administrator/Technical Lead makes the system-level decisions that support the goals and priorities of the Deployment Champion. They are responsible for the setup and maintenance of a functional GainSeeker system as well as establishing processes/procedures and ensures they are followed and maintained. Responsibilities can also include developing data entry scenarios, desktops, dashboards, and filters.

### **Role: Day-to-Day Maintenance (DDM)**

The Day-to-Day Maintenance role's main responsibility is to follow the processes and procedures developed by the System Administrator/Tech Lead. This includes managing user access, adding new products (Standards and Processes), and managing planned inspections, traceability lists, priority lists, etc.

### **Role: Data Analysis (DA)**

The Data Analysis role provides basic analysis (retrieving data, charts, dashboards, reports real-time failure logs, and adding notes and/or corrective action information) and advanced analysis (looking for hidden sources of variation and developing filters, desktops, dashboards, and reports) to the deployment.

## Role: Data Entry Support (DES)

The Data Entry Support Role supervises users who enter data into GainSeeker and must respond to real-time SPC failures or low yields. When there is staff turnover, they also ensure that new data entry users are correctly trained on how to enter data into GainSeeker.

### Redundancy and Staffing for your Deployment

In some deployments, one person may fill more than one of the listed roles. Additionally, many organizations identify and train individuals to back-up each role. This redundancy ensures continuity of the deployment when key people are promoted, move to new positions or leave the company.

### Recommended courses for each role

In the following table, **R** indicates the course is recommended, whereas **O** indicates the course is optional for that role but would be ideal as a backup.

DC	SA	DDM	DA	DES	
<b>Introduction to GainSeeker</b>					
O	R	R	R	O	Introduction to GainSeeker SPC
O	R	R	R	O	Introduction to GainSeeker DMS
O	R	R	O		GainSeeker Maintenance
<b>Intermediate Charting and Configurations</b>					
R	R	R	R	R	Fundamentals for Understanding GainSeeker
O	R		R		Intermediate SPC Charting
O	R		R		Intermediate DMS Charting
O	R				Configuring GainSeeker
<b>Advanced Analysis</b>					
	R		R		SPC Chart Types and Statistical Options
	R		R		DMS Chart Types and Statistical Options
	R		R		Filtering Data in GainSeeker
	R		R		Advanced Charting in GainSeeker
	R	R	R	O	Using OEE Data
<b>Dashboards</b>					
	R		O		Introduction to Building Dashboards
	R		O		Intermediate Dashboards
	R		O		Advanced Dashboards
<b>Dynamic Reports</b>					
	R		O		Dynamic Reports
<b>Inspections</b>					
O	R	R	O	R	Using Inspections
	R	O			Creating Inspections
	R	O			Python for Inspections
<b>Templates</b>					
R	R	R			Introduction to Writing Data Entry Templates
	R				Template Coaching

R = Recommended, O = Optional

### Course Descriptions

For specific course descriptions, please click the course names above, or call 574-533-0571.

### Introducing GainSeeker eLearning

In addition to classroom based training options, Hertzler Systems also offers eLearning courses on selected topics. Hertzler eLearning is perfect for organizations that have a few people who are GainSeeker “experts” but would like to train more of their workforce on the software so that more data-driven decisions can be made. Also providing eLearning on GainSeeker for new employees can help reduce their total onboarding time to allow them to start using the software faster.

### Save Time and Money

Providing GainSeeker eLearning to your employees prevents the need to pull them away from their jobs for extended periods of time. Your employees can be easily reached if they are needed to address important work issues. Further, save money with GainSeeker eLearning by reducing the cost of travel, catering, and reserving a training space that is traditionally needed for classroom training.

### Add Convenience and Flexibility to your Training

GainSeeker eLearning is self-paced and can be scheduled around an employee’s work schedule. In the event that an employee is pulled away from the training, it can be paused and then restarted at any point and time

### Courses available in eLearning

The following courses are currently available as eLearning courses. Click on the table below to view the course descriptions.

DC	SA	DDM	DA	DES	GainSeeker eLearning
R	R	R	R	R	Fundamentals for Understanding GainSeeker
O	R	R	R	O	Introduction to GainSeeker SPC*
O	R	R	R	O	Introduction to GainSeeker DMS*

\*Both of these courses are available in English and Spanish



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