



Certified & Supported Environments GainSeeker Suite v8.3

DEFINITIONS:

Tested:

Operating systems, networking systems, and databases listed as tested are the systems on which Hertzler Systems has extensively tested our program in our test environment. We are confident that our program will operate with normal parameters in environments using these components, for most users.

Supported:

Operating systems, networking systems, and databases listed as supported are the systems on which we have done little or no recent in-house testing. Most of these components have been tested on previous releases, but are no longer part of the testing program (due to the march of progress and limited testing resources) or are too new to have been included in the testing program. We feel we can reasonably expect our program to run in environments using these components (in conjunction with other supported or tested components) with no issues.

Note:

Every reasonable effort will be made to correct any issues that arise with Certified, Tested, and Supported products.

Unsupported:

Operating systems, networking systems, and databases not listed as supported or tested are considered unsupported at this time. Hertzler Systems makes no assumptions that the program will run in environments containing one or more unsupported components, and may not provide customer support services for these environments. If support is provided, it may be a chargeable service, even for customers with support contracts.

Tested Systems

Component Type	Component
Operating System	Windows XP Professional SP3
	Windows Vista SP1
	Windows 7, 32-bit and 64-bit
	Windows 8 (not RT)
Networking System	Windows 2008 Server R2, SPI
Database	MySQL v5.1.26
	Pervasive.SQL v2000i, v9
	Microsoft SQL Server 2005, 2008R2 64-bit
	Oracle v9.2.0.1.0
Internet Browser	Microsoft Internet Explorer v7 and later
Internet Server Software (for WebViz and Mobile Devices)	Microsoft IIS

Supported Systems

Component Type	Component
Operating System	Windows XP Professional SP3
	Windows Vista, 32-bit
	Windows 7, 32-bit and 64-bit
	Windows 8 (not RT)
	Citrix Server
Networking System	Windows 2003 and later
Database	MySQL v5.0.3 and later
	Pervasive SQL v9 and later
	Microsoft SQL Server v7 and later (32-bit and 64-bit)
	Oracle v8.0.1 and later

GainSeeker is supported on Virtual Machines.

Supported Mobile Systems

Component Type	Component
iOS (iPad)	OS 5.0 (Version 5) and later
Android (any device type)	Version 2.2.0 and later

Unsupported Systems

Component Type	Component
Operating System	Windows 95*
	Windows 98*
	Windows 2000*
	Windows NT 4.0*
Networking System	Windows 2000 Server and prior
Database	MySQL v5.0.2 and prior
	Pervasive SQL v8 and Prior**
	Microsoft SQL Server v6.5 and prior
	Oracle v7 and prior

* The .NET Framework 3.5, SP 1, is required and will not install on these Operating Systems.

** The Pervasive ADO.NET data provider is required and will not work with these versions.