

Definitions:

Certified – Any combination of operating system, networking system and database that we have declared as certified is a combination on which we have extensively tested our program with in our test environment. We are confident that our program will operate with normal parameters in these environments for most of our users. Certification-level testing may be done only for major releases.

Tested – Operating systems, networking systems and databases listed as tested are the systems on which we have extensively tested our program in our test environment. Generally these were tested as components of the certified systems listed, but some have been tested outside of any certified environment. We are confident that our program will operate within normal parameters, in environments using these components (in conjunction with other supported or tested components), for most users.

Supported – Operating systems, networking systems and databases listed as supported are the systems on which we have done little or no in-house testing recently. Most of these components have been tested or certified on previous releases, but are no longer part of the testing program (mainly due to the march of progress) or are too new to have been included in the testing program. We feel we can reasonably expect our program to run in environments using these components (in conjunction with other supported or tested components) with no issues.

Note: Every reasonable effort will be made to correct any issues that arise with our products in environments using Certified, Tested and/or Supported components.

Unsupported – Operating systems, networking systems and databases not listed as supported, tested or certified are considered unsupported at this time. Hertzler Systems makes no assumptions that the program will run in environments containing one or more unsupported components and may not provide customer support services for these environments. If support is provided, it may be a chargeable service, even for customers with support contracts.

Certified Environments

Server →	Windows 2000 Server		Windows 2003 Server
WorkStation →	Windows 2000 SP 4	Windows XP Professional SP 2	Windows Vista
Database ↓			
SQL Server Database v2000		Certified	Certified
Oracle v9.2.0.1.0		Certified	Certified
Pervasive v9 (Workgroup Engine)	Certified		
MySQL v5.045		Certified	Certified

Tested Systems

Component Type	Component
Operating Systems	Windows 2000 Professional, SP4 Windows XP Professional SP2 Windows Vista
Network Systems	Windows 2000 Server Windows 2003 Server
Databases	Oracle 9.2.0, 11G Pervasive SQL v9, v10 Microsoft SQL Server 2005 MySQL v5
Internet Browsers	Microsoft Internet Explorer v6 or later
Internet Server Software (for WebSPC)	Microsoft IIS

Supported Systems

Component Type	Component
Operating Systems	Citrix MetaFrame Terminal Server Windows 98, all releases Windows NT v4 and later Windows 2000, all releases Windows XP Professional SP 2 Windows Vista
Network Systems	Windows NT Server v4 and later
Databases	Oracle v8.0.1 and later Pervasive SQL 2000 and later (up to 10) Microsoft SQL Server v 7 and later (up to 2005) MySQL v3.51 and later

GainSeeker is supported on Virtual Machines and 64bit Operating Systems.