



Hertzler Systems Inc.

Turning Data into Knowledge

Certified, Tested, and Supported Environments

GainSeeker[®] Suite v8.5

Definitions

Certified:

Any combination of operating system, networking system and database that Hertzler Systems has declared as certified is a combination on which we have extensively tested our program in our test environment. We are confident that our program will operate with normal parameters in these environments for most of our users. Certification-level testing may be done only for major releases.

Tested:

Operating systems, networking systems and databases listed as tested are the systems on which Hertzler Systems has extensively tested our program in our test environment. We are confident that our program will operate with normal parameters, in environments using these components, for most users.

Supported:

Operating systems, networking systems and databases listed as supported are the systems on which we have done little or no in-house testing recently. Most of these components have been tested on previous releases, but are no longer part of the testing program (due to the march of progress and limited testing resources) or are too new to have been included in the testing program. We feel we can reasonably expect our program to run in environments using these components (in conjunction with other supported or tested components) with no issues.

Note:

Every reasonable effort will be made to correct any issues that arise in Certified, Tested, and Supported operating environments.

Unsupported:

Operating systems, networking systems and databases not listed as tested or supported are considered unsupported at this time. Hertzler Systems makes no assumptions that the program will run in environments containing one or more unsupported components and may not provide customer support services for these environments. If support is provided, it may be a chargeable service, even for customers with support contracts.

Systems

Certified Operating Environments

Server	Windows Server 2003	Windows Server 2008 R2	Windows Server 2012 R2
Workstation	Windows 7	Windows 8	Windows 10
SQL Server database v2014 SP1 64-bit			Certified
Pervasive PSQL database v9 (workgroup engine)		Certified	
Oracle database v11.2.0.2.0 64-bit		Certified	
MySQL database v5.1.26	Certified		

Tested Operating Environments

Component Type	Component
Operating Systems	Windows 7 (32- and 64-bit)
	Windows 8.1 (64-bit) – not RT
	Windows 10 (64-bit)
Networking Systems	Windows Server 2003 SP2
	Windows Server 2008 R2 SP2
	Windows Server 2012 R2
Databases	MySQL v5.1.26
	Microsoft SQL Server 2014 SP1
	Microsoft SQL Server 2008 R2 Standard (32- and 64-bit)
	Oracle v11.2.0.2.0 64-bit
	Pervasive PSQL v9
Internet Server Software	Microsoft IIS
Internet Browsers	Microsoft Internet Explorer v7

Supported Operating Environments

Component Type	Component
Operating Systems	Windows XP Professional
	Windows Vista
	Windows 7 (32- and 64-bit)
	Windows 8.1 (not RT)
	Windows 10
	Citrix Server
Networking Systems	Windows Server v2003 – 2012 R2
Databases	MySQL v5.0.3 – 5.1.26
	Microsoft SQL Server v7 – 2014 SP1 (32- and 64-bit)
	Oracle v8.0.1 – 12c
	Pervasive PSQL v9 – 12 (including Vx Server 12)

Virtual Machines

GainSeeker is supported on Virtual Machines.

Supported Mobile Operating Environments

For the GS Collect mobile data entry app

Component Type	Component
iOS (iPad)	OS 5.1.1 or later

Unsupported Operating Environments

Component Type	Component
Operating Systems	Windows 95*
	Windows NT 4.0*
	Windows 98*
	Windows 2000*
Networking Systems	Windows 2000 Server and prior
Databases	MySQL v5.0.2 and prior
	Microsoft SQL Server v6.5 and prior
	Oracle v7 and prior
	Pervasive.SQL v8 and prior **

* The .NET Framework Version 3.5 SP 1 and .NET Framework Version 4.0 are required, and they will not install on these Operating Systems.

** The Pervasive ADO.NET data provider is required and will not work with these versions.