

Job Description

Job Title	Data Project Specialist
FSLP Category	Salary, Exempt
Department	Client Services Department
Reports to	VP of Services
Date of last edit	August, 2020

Overview

This job will appeal to someone who enjoys using logic and solving problems in a wide variety of settings. The ideal candidate for the Data Project Specialist position will have experience with programming, databases or software support. The candidate will also have a high level of technical competence in the areas of information technology (IT) as well as excellent communication skills and “people” skills. Experience designing quality control inspections and well versed with statistics, SPC, Six Sigma, or similar methodologies would be a plus.

This is a full-time, salaried position that reports to the VP of Services and is responsible for providing training, deployment, integration services, and technical support for Hertzler's proprietary software products.

Hertzler Systems Inc. is a leading provider and integrator of Statistical Process Control and analytic software systems to manufacturers. We offer a Dynamic Work Environment empowering employees to do great work from distributed workplaces. Team members enjoy flexible work hours, competitive compensation and benefits package.

Skills needed

- Excellent problem-solving skills
- Excellent communication skills (written and verbal) – the ability to talk to people about technical details at a level they can comprehend as well as the ability to communicate professionally in written form
- Proven track record in a team environment, yet able to function independently when needed
- Process oriented and able to document activities
- Ability to creatively connect clients’ business issues with possible solutions using Hertzler products
- High level of computer literacy
- Experience with Python or other programming languages
- Understanding of SQL queries and databases (Microsoft SQL Server, MySQL and/or Oracle)
- Experience supporting cloud-based applications is a plus
- Experience with Microsoft operating systems, and networks is a plus
- Experience with HTML or Adobe Design Suite (or comparable design studio) is a plus
- Experience in the Manufacturing Quality field – familiarity with SPC, APQP, Six Sigma, etc. is a plus

Job duties

- Provide support to clients, prospects, and marketing partners on Hertzler software products
- Consult with clients on setting up and maintaining data collection systems
- Provide remote and in-person training to clients
- Provide software implementation and integration services at client sites (may require up to 40% travel)

Other duties as required, may include:

- Projects involving software specification, design and testing
- Stay current with technology and technology issues
- Develop training materials
- Assist with writing and/or editing software manuals

Company Culture and Management style

Our Values

- Make clients wildly successful
- Embrace and lead change
- Build strength on strength
- Work hard, have fun
- Be direct, honest, & consistent
- Be humble

Hertzler Systems culture and management approach is influenced by Dynamic Governance (Sociocracy), which operates using three basic tenets: equivalence, transparency, and effectiveness. All employees are involved in teams where the work of Dynamic Governance happens. Hertzler team members actively participate in collaborative decision-making on matters they have a stake in.

Salary & Benefits

Hertzler Systems Inc. offers a competitive compensation and benefits package.

How to Apply

Interested applicants should send a resume and a letter summarizing relevant experience to:

Hertzler Systems Inc.

hr@hertzler.com

<http://www.hertzler.com>